**Hiring Manager**  
CGI Canada

Hi There

I am excited to apply for the **Director, Consulting Services – Quality Engineering** role at CGI. With over 18 years of experience leading **large-scale fixed-price QE and automation programs** and an ongoing **Executive MBA at Rotman**, I bring a strong balance of strategic leadership, operational delivery, and financial accountability to this position.

At TD Bank, I lead **GenAI and Automation Enablement** across multiple business lines—managing global QE teams, integrating **AI-driven testing frameworks**, and achieving measurable improvements in quality metrics, including a **35 % reduction in defect escape rate** and **40 % faster delivery cycles**. I also manage **multi-million-dollar P&L ownership**, ensuring engagements meet profitability goals while exceeding client expectations.

My leadership philosophy centers on **innovation, empowerment, and measurable excellence**. I’ve built and mentored high-performing QE teams, partnered with CIO-level stakeholders, and driven continuous improvement through automation, AI, and modern delivery models.

CGI’s culture of ownership and long-term growth strongly aligns with my professional values. I am eager to contribute my expertise in QE transformation and automation strategy to help shape CGI’s next generation of delivery excellence.

Thank you for your time and consideration. I look forward to the opportunity to discuss how my experience aligns with CGI’s vision.

Warm regards,  
**Rituparna Bera**